

Phasing out of cheques from February

Dear Valued Customer

As you are probably aware, cheques as a payment instrument will phase out by 30 June 2019 and FNB Namibia will thus no longer be issuing or accepting cheques after that date.

Please note that due to industry regulations, cheques written out after 1 February 2019 will not be accepted. Banks will accept cheques that were written out before 1 February and these will be processed until 24 June. This move has been mainly necessitated by increased risks associated with cheque payments and significantly reduced volumes in cheque payments locally.

We are aware of the fact, that cheques have been your preferred payment method for suppliers, when purchasing in bulk in town, at auctions and the like. We are, however, confident, that a number of our payment methods and channels on offer at FNB Namibia will ensure that you are able to continue banking timeously and safely and probably also much more cost-effective.

The payment solutions we recommend for you include:

- 1. Online banking** – where you can create recipients, make payments to recipients, make once off payments, do transfers between accounts, view all balances, create scheduled payments, cancel scheduled payments, change your PIN, order new cards, and send bulk eWallets.
- 2. Cellphone Banking** – you can truly bank wherever, whenever – as long as there is cellphone reception. You can view the balances of all your accounts, make payments to recipients, or once-off payments (FNB or non-FNB), buy prepaid airtime, electricity or PayTV, transfer funds between your accounts, send an eWallet and more.
- 3. FNB App** – where you can create recipients, make payments, make once off payments, make Geo payments to other FNB App customers, view balances, make transfers between accounts, and much more.

These channels and instruments are subject to extremely strict safety and security measures and offer you the possibility of banking safely and conveniently wherever you are and whenever it suits you.

Best – no monthly subscription fees! To **register for Online Banking**, visit your branch or go to www.fnbnamibia.com.na
To register for **Cellphone Banking**, simply dial *140*321# and follow the easy steps.
To download the App, visit the PlayStore or App Store.

Scenario 1

Buying that bull from a farmer at the auction pen.



Cellphone Banking Dial *140*321#
Enter your MOPIN, Select Banking,
Select Payments
Choose whether this is a pre-loaded recipient or a once-off recipient. The once-off recipient can also be a non-FNB client.

Scenario 2

You're at the shop, and you're short on cash.



Swipe with your FNB Debit or Credit card – it's safe & convenient.

Scenario 3

You want petty cash for your workers.



Create eWallets for them via Online or Cellphone Banking and send the money to them. They can then withdraw the cash for free from an FNB ATM. Alternatively load their names & bank account numbers as recipient and make monthly payments.

We look forward to assisting you in identifying the best options for you and your business.



FNB
First National Bank

For more information please feel free to contact your Relationship Manager or call 061 299 2222.

how can we help you? 